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Happy Holidays



Seasons greetings from the Sullivans and staff at American Insurance! Like little insurance elves we've been busy trying to find new ways to tell you how much we appreciate your business and your friendship. Here's what we have come up with....

First, we want you to have our 2001 gift calendar. This year we thought it would be fun to look back at some treasured moments with a calendar featuring the covers from the Saturday Evening Post. You can keep track of your own treasured moments all year long on the convenient calendar pages. If you need some extra calendars please call us or stop by. We have extras just for you!

New Ways To Communicate

Next, as we enter what is officially the "New Millennium" on New Years Day 2001 we will introduce some new ways to communicate. Featured in this holiday greeting is information about our new Website, our email addresses, and our new digital phone system with voice mail. Our goal is to continually improve our service to you. We want to provide you with every means available to contact us at your convenience.

However, there is one thing that absolutely isn't changing! Whether we communicate with you in person, by US Mail, phone, fax, world wide web, email, or voice mail; the message is still the same - THANK YOU! WE APPRECIATE YOUR BUSINESS!

Best wishes for a Merry Christmas and a healthy, prosperous New Year.
John & Shawn Sullivan & staff
AMERICAN INSURANCE



Contact us!

- ◆ John Sullivan - Pres. Ext 260
johns@lewiston.com
- ◆ Shawn Sullivan- VP Ext 300
shawns@lewiston.com
- ◆ Dave Root - Agent, Ext 270
daveroot@lewiston.com
- ◆ Tim Gleason -Agent, Ext 310
ting@lewiston.com

Commercial Lines

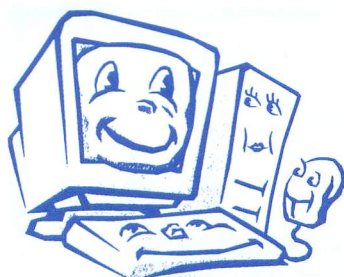
- ◆ Pat -CSR, Ext. 150
patj@lewiston.com
- ◆ Jackie - CSR, Ext 140
jackiep@lewiston.com
- ◆ Carmen - Sales, Ext 200
carmenj@lewiston.com

Personal Lines

- ◆ Tina - CSR, Ext. 120
tinah@lewiston.com
- ◆ Helen - CSR, Ext 130
helend@lewiston.com
- ◆ Candy -Receptionist, Ext 100
american@lewiston.com

Accounting

- ◆ Martin Holmes - Ext 180
amerins@lewiston.com



Website Under Construction

There is a new way to contact us...via the web. You can now go to our website and use the new quote forms to send us information on your home, auto, or business. We also have some informative articles. We are not finished with our new home on the web, but you can already utilize our web site for your insurance needs. Email us with your comments and suggestions. Please visit us at:

<http://www.americaninsuranceid.com>

[Email: american@lewiston.com](mailto:american@lewiston.com)

AUTO

HOME

BUSINESS

LIFE

OTHER

We offer a variety of coverages to choose from, based on your specific needs.

You can navigate through our website quite easily. Pictured above is a navigation bar from our new website. You can read info on autos by clicking on the auto tab, or ask for a quote on your home. Each tab represents another aspect of our business. There is even an email form that you can fill out to request a quote. Please let us know what you think of our new website and what we can do to help you find your way through our little piece of the "Internet" highway!

Are you new to the Internet?

Here are a few websites to check out for your Holiday websurfing.

- 👤 Christmas.com - <http://www.christmas.com/>
- 👤 How Christmas Works-Complete Guide to Christmas Traditions:
<http://www.howstuffworks.com/christmas.htm>
- 👤 Christmas 'round the World - <http://www.auburn.edu/~vestmon/christmas.html>
- 👤 Reader's Digest Christmas - <http://christmas.readersdigest.com/>
- 👤 Santa.com - Quick Click Christmas Solutions - <http://www.santa.com/>



New Phone System

We are excited to have a new, state of the art, digital telephone system. We expect always to answer your calls promptly with an experienced

live receptionist. But, frequent callers will now have the option to bypass the receptionist and go directly to the staff member they're calling. We also now have "voice mail" as an optional feature. When the person you want to talk to is not immediately available you can leave them a **detailed** message. Chances are they'll have an answer to your question or need ready for you when they call back promptly.

American Insurance Agency Services

Personal Lines

- ◆ Automobile
- ◆ Homeowners, Mobile Homes & Renters
- ◆ Liability- Personal Umbrella
- ◆ Duplex - Rental Homes
- ◆ Boats, RV, & Motorcycles

Business Coverages

- ◆ Business Auto
- ◆ Package Policies Save Money
 - ◆ Retailers & Contractors
 - ◆ Manufactures & Service
- ◆ Property & Liability
- ◆ Worker's Compensation & Bonds
- ◆ Farms

Benefits

- ◆ Life Insurance
- ◆ Medical Insurance
- ◆ Disability & Medicare Supplements
- ◆ Individual Retirement Accounts
- ◆ Tax Deferred Annuities
- ◆ Mutual Funds