Insurance is a deeply personal business!

After all, we insure your loved ones and the things you value most. You share with us your personal information and trust us to protect you from sudden and accidental financial loss. We want to do the best job possible for you by maintaining an active relationship with open two-way communication.

**When we should talk** – Besides the normal day to day policy changes, billing issues, and claims, there are key life events that signal a review of your insurance is needed like….

- Addition of a new baby or new driver
- Change in marital status
- Changing jobs or retirement
- Buying, building or selling a home or business
- Purchase or sale of a new vehicle (car, truck, boat, RV, etc.)
- Unexplained changes in your premium rates

Your Customer Service Agent (or CSA) is ready to help tailor your insurance to your changing needs and find every discount to reduce costs. Just call or email your CSA or drop-in for a visit or text us at (208) 518-0823.

**How we keep you informed** – We will also be reaching out to you to share information on events, news updates and general insurance informative articles. For example, you might check out these items:

- **Emails** – We will ask for your email so you can receive immediate ID cards or coverage answers from your CSR.
  - Also, watch your Inbox for our monthly e-blasts and quarterly mailed newsletters. We’ll make sure you know about all of our Community Support events, including the LC Valley 4th of July (Independence Day) fireworks show, our Annual Food Drive, and our Shred Week Event.

- **Quarterly newsletters** – Watch your mailbox for our monthly e-blasts and quarterly mailed newsletters. These will include our annual calendar and relevant information about staff changes and coverage options you may want to include.

- **Online Mobile Center** – From your smart phone, visit our Mobile Website [www.m.Am-Ins.com/FAQ](http://www.m.Am-Ins.com/FAQ) – and find News, Contact, and Claims information.

- **Our website** ([www.Am-Ins.com](http://www.Am-Ins.com)) – Besides events, on our website, you can also find:

- **Facebook** – We post events and information on our Facebook page at [www.Facebook.com/AmericanInsurance](http://www.Facebook.com/AmericanInsurance).

- **Twitter** – We also share information on our Twitter account. Find us online at [Twitter.com/AmerInsur_Idaho](http://Twitter.com/AmerInsur_Idaho).

*We’re Here When You Need Us Most!*