

Aug. 26, 2013

To me and my family, Frank (Sully) was always a very special man.

In the early years when Ellwood and I had the music store, many times we struggled at first with the funds to cover the whole insurance bill at one time.

Frank helped by sitting down with us and working out a payment plan and always assured us that we'd be covered until we finished our payment and we always honored that friendship and trust by making our payments on time.

He was very friendly and funny & smiled a lot, telling us his stories and jokes.

Even after my husband passed away, he continued sending me letters and jokes to read. It was wonderfully cheery and helpful to me to receive them.

All members of my family have always thought highly of Frank as well.

May all of you continue for many more years in your business. I'm over 100 years old now & still one of your customers. We will all miss Sully very much.

Sincerely,
Mrs. Ellwood Hings (Mary)